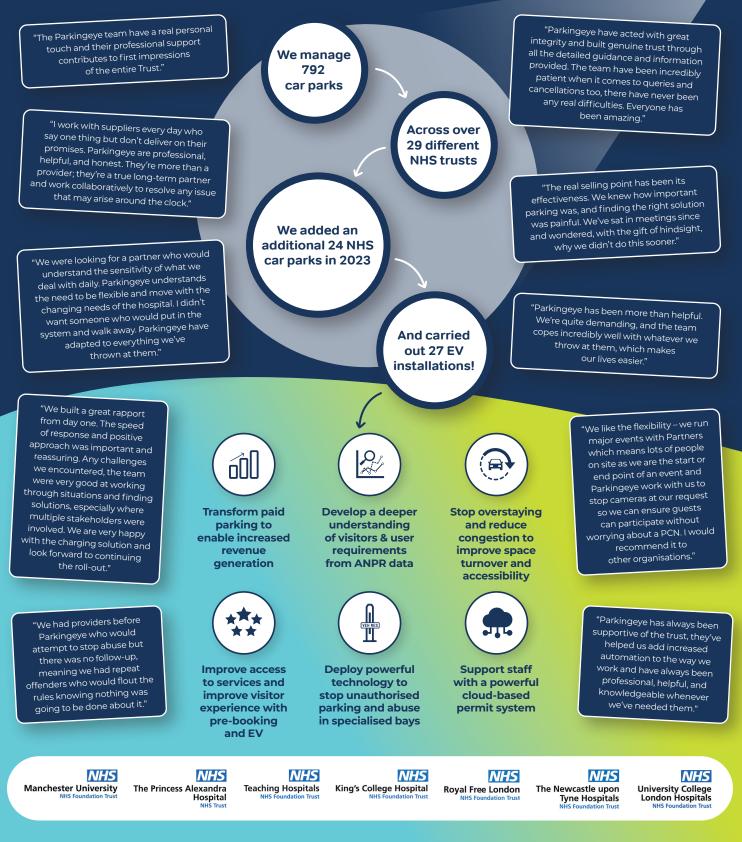# In the spotlight:
Healthcare

Parkingeye
One parking partner. Infinite possibilities.

From complex NHS Trusts delivering vital care to tens of thousands of people, to smaller clinics and specialised facilities – how does car park management actually help the NHS and private healthcare sectors?

"The Parkingeye team have a real personal touch and their professional support contributes to first impressions of the entire Trust."

"Parkingeye have acted with great integrity and built genuine trust through all the detailed guidance and information provided. The team have been incredibly patient when it comes to queries and cancellations too, there have never been any real difficulties. Everyone has been amazing."

"I work with suppliers every day who say one thing but don't deliver on their promises. Parkingeye are professional, helpful, and honest. They're more than a provider; they're a true long-term partner and work collaboratively to resolve any issue that may arise around the clock."

"The real selling point has been its effectiveness. We knew how important parking was, and finding the right solution was painful. We've sat in meetings since and wondered, with the gift of hindsight, why we didn't do this sooner."

"We were looking for a partner who would understand the sensitivity of what we deal with daily. Parkingeye understands the need to be flexible and move with the changing needs of the hospital. I didn't want someone who would put in the system and walk away. Parkingeye have adapted to everything we've thrown at them."

"Parkingeye has been more than helpful. We're quite demanding, and the team copes incredibly well with whatever we throw at them, which makes our lives easier."

We manage 792 car parks

Across over 29 different NHS trusts

We added an additional 24 NHS car parks in 2023

And carried out 27 EV installations!

"We built a great rapport from day one. The speed of response and positive approach was important and reassuring. Any challenges we encountered, the team were very good at working through situations and finding solutions, especially where multiple stakeholders were involved. We are very happy with the charging solution and look forward to continuing the roll-out."

"We like the flexibility – we run major events with Partners which means lots of people on site as we are the start or end point of an event and Parkingeye work with us to stop cameras at our request so we can ensure guests can participate without worrying about a PCN. I would recommend it to other organisations."

Transform paid parking to enable increased revenue generation

Develop a deeper understanding of visitors & user requirements from ANPR data

Stop overstaying and reduce congestion to improve space turnover and accessibility

"We had providers before Parkingeye who would attempt to stop abuse but there was no follow-up, meaning we had repeat offenders who would flout the rules knowing nothing was going to be done about it."

Improve access to services and improve visitor experience with pre-booking and EV

Deploy powerful technology to stop unauthorised parking and abuse in specialised bays

Support staff with a powerful cloud-based permit system

"Parkingeye has always been supportive of the trust, they've helped us add increased automation to the way we work and have always been professional, helpful, and knowledgeable whenever we've needed them."

NHS Manchester University NHS Foundation Trust

NHS The Princess Alexandra Hospital NHS Trust

NHS Teaching Hospitals NHS Foundation Trust

NHS King's College Hospital NHS Foundation Trust

NHS Royal Free London NHS Foundation Trust

NHS The Newcastle upon Tyne Hospitals NHS Foundation Trust

NHS University College London Hospitals NHS Foundation Trust

www.parkingeye.co.uk/NHS