



One parking partner. Infinite possibilities.

Flexible Permit Solutions

Innovative solutions. Proven results.

Permits at a glance

Our permit platform offers a unique approach to parking permit processing. Using the latest in permit innovation, its modular design and wide-ranging functionality is tailor-made to meet specific business needs.

The easy to use online permit application forms and communications tool ensure your staff, students, residents and visitors have a positive parking experience from the outset.

The system is configured to conduct a fair process of reviewing, allocating and renewing parking permits based on specific criteria. Needs-based allocations, automated waiting lists and an appeals service ensure a smooth application process and efficient ongoing permit management.

Our in-house development experts specialise in catering for a wide-range of industry specific needs, providing effective permit solutions to NHS trusts, housing associations, universities and other public and private sector organisations.

With us, permits are available in a range of different support packages, designed to fit your individual requirements. Our permit experts will also provide continuous parking permit consultancy services, ensuring you maximise the potential of permit management at your sites.

Key features

- ✓ Online payments
- ✓ Communication tool
- ✓ Bulk permit allocations
- ✓ Fully configurable data reports
- ✓ Needs-based allocation criteria
- ✓ Easy to use, online permit application forms

System overview - A flexible approach

System configuration

Administrator inputs allocation criteria, car parks and payment types

Application forms

Online application forms are generated against defined car parks, permit types and payment types

Back office

Application data is then submitted to the back office portal where it can be viewed, searched and amended by the administrator

Reporting and processing

Generate configurable reports and export data for payment processing, permit printing and other administrative tasks

Core functionality

As well as the core functionality listed below, we also offer a number of supplementary bolt-on modules available to provide additional functions and management tools.

- ✓ Registration page to authenticate users and allow administrators access to the back office system
- ✓ User dashboard showing live permit overviews
- ✓ Ability for authorised admin users to manually add and amend applications
- ✓ Needs-based permit allocations, set against selected criteria
- ✓ Inbuilt communication tool to send automated notifications to applicants
- ✓ Create clear exclusion zones for permit allocations via postcode
- ✓ Create, amend or delete permit types and relevant payment options
- ✓ Ability to take online payments
- ✓ Bulk allocations of permit applications to permit zones/car parks
- ✓ Applications beyond set capacity in a given car park/zone can be automatically transferred to the waiting list
- ✓ Upload documents to support applications, such as blue badges and proof of address
- ✓ Generate configurable reports and export data files instantly



Added value - Efficient permit processing

Additional modules

The following modules are available as bolt-on features, designed to enhance the standard system.



Appeals service

Gives applicants the ability to appeal their rejected permit application online. Upon rejection, the applicant will receive an email notification advising them of how to appeal.



Manager verification

Adds an extra layer of authorisation to the permit application process by requesting the applicant's line manager to verify certain criteria input within the application, e.g. work-based needs.



Google API

Google API calculates the applicant's travel time and uses the data to base its decision, automatically, against the needs-based allocation criteria. This includes public transport, walking and driving travel times.



Waiting list

Allows organisations to hold a waiting list of unallocated permit applications and offers permits when space becomes available.



Pricing - Finding the right solution

Key benefits

- ✓ Efficiently process and allocate thousands of permit applications at once
- ✓ Manage multiple permit types across multiple zones
- ✓ Replaces the traditional paper-based application process, saving time and money
- ✓ Create bespoke application forms, amend application data and manage assessment criteria with ease
- ✓ Effectively manage over-subscribed parking
- ✓ Choice of multiple payment types, including online payments
- ✓ Conducts a fair, points-based permit allocation process against set criteria
- ✓ Fully integrated with CPP's other solutions, including ANPR and PARKS App
- ✓ Easy to access online portal, improving the user experience
- ✓ Dedicated account manager and in-house IT help desk support as standard

Packages

Our permit solution is available in a range of packages, dependent on your specific requirements. We offer 'Gold', 'Silver', 'Bronze' and 'Virtual' packages, each combined with your own fully bespoke system.

GOLD

We take care of everything for you. CPP will process permit applications, allocations and distribute permits against the client's set requirements. We will also handle all permit holder queries, appeals and waiting lists, where requested.

SILVER

We provide the tools and printing so you can do everything else in-house. CPP will provide a full permit design, bulk print and mailing service. All permit application processing, allocations and queries are handled by the client.

BRONZE

You keep the permit processing and printing in-house. The full 360 permit application and allocation process is managed by the client, including printing and distribution. This package allows for local printing of permits on demand.

VIRTUAL

The paper-free solution. Each of the packages above are also available as virtual permits, removing the need for printing and posting. The virtual permit package is an ideal fit for our ANPR solutions.



All packages come complete with our in-house system support, as standard. All prices are available upon request.

Established in 2004 Parkingeye has grown to become the largest supplier of Automatic Number Plate Recognition (ANPR) systems on private car parks in the UK. Our system captures over 1.5 billion vehicle recognitions annually and accounts for 40% of the market. Parkingeye is a full turnkey supplier offering total car park management, spanning ANPR monitoring, enforcement and smart city services to provide a more positive parking experience, boost revenues and make life much easier. Whilst other providers may offer a more standardised approach, years of experience has taught us that every site is unique so not only have we built the largest interchangeable portfolio in the market, but we tailor every single solution to suit the way you work perfectly.

The entire team at Parkingeye is committed to working in partnership with our customers and forging long-term, collaborative relationships – reflected in our 98% client retention rate. Our approach is a proactive one, from monitoring your site to analysing user behaviour so you can optimise the way you work. That's why we're managing solutions for some of the most complex car parks in the country, including 3 of Britain's top 6 supermarkets, some of the world's largest hotel chains, thousands of retailers, property management giants, NHS Trusts and some of the country's most prestigious universities.

All this, wrapped up in a market-leading service which covers remote fix, quality assurance and the capability to handle a staggering 4m pieces of data every single day... installed with minimal fuss in a matter of weeks. Your estate/scheme would be in very safe hands...



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To transform the way you approach parking, get in touch.

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