

# Parking in the post COVID-19 era

## Before...

Barriers pose a clear invitation for abuse and non-payment when broken.

Slow and unresponsive barriers can cause long queues having a negative impact on business reputation with both customers and the local area.



Poorly placed payment machines combined with limited payment options will cause headaches for paying customers attempting to socially distance themselves from each other while queuing, in turn becoming a hazard for vehicles on site.

Vehicles parked in adjacent bays may find that drivers and passengers alike have insufficient space to exit the car while still adhering to social distancing guidelines.

With no clear direction being given to vehicles navigating the car park the likelihood of cars meeting head on is increased.

A lack of directional signage will encourage pedestrians to cross paths breaching recommended social distancing guidelines.

## ...and after

Utilise alternative ways to decrease queues at payment machines but increase payment rates – simply implement services such as good2go and GlydeSpaces. One deducts the correct payment from the motorists 'wallet' as they leave the car park and the other allows a space to be pre-booked and pre-paid.



Rather than a barrier, embrace the huge range of benefits ANPR brings. Queues will be a thing of the past and data, an important part of the future. Imagine being able to understand accurate occupancy rates which highlights when the car park is becoming full?



Adding directional arrows to control the flow of traffic will help prevent collisions and keep traffic moving.

Consistency is key. By directing vehicles to all park in the same direction drivers should have sufficient space to leave their car without compromising social distancing.

Payment times can be reduced by placing payment machines centrally in the car park and also by offering both physical and digital payment options. Deep-cleaning regimes will need to be implemented if you have physical kit on site. This should include parking equipment and other external fixtures.

One way systems have become the norm in many supermarkets but this simple concept can easily be applied to the car park. Pedestrians can navigate their way safely by following the floor markings, a reminder to follow social distancing rules.